



Compton School Association Website:

Information for payments, donations, booking tickets for events.

<https://www.pta-events.co.uk/comptonschoolassociation>

What is the website for?

PTA Events is a platform used by thousands of PTAs, charities, associations and small businesses to simplify bookings, tickets, volunteers and event management.

The website allows quick and easy payment for items, booking tickets for CSA events, and can be used by parents and members of the local community.

Do I need to set up an account?

We recommend that you set up an account on the website. This will make it easier for future transactions.

Guest checkout is also available.

How do I make payments?

Payments are made using credit or debit cards, in the same way as any other online shopping website. PTA events uses Stripe to process payments. This is a secure online payment system. At no point will the CSA have access to payment card details.

You will receive a receipt and confirmation email(s).

Can I pay for more than one thing at a time?

Yes. You can add multiple items to your basket and then complete payment when you checkout. This should reduce the number of different forms needed.

Do I need to print confirmation emails or tickets?

No. You will receive any relevant information by email (i.e. number of tickets, event start time) but you do not need to print this. At events, the CSA will have a list of attendees.

Do I have to pay via the website?

Yes please. Our preference is for all payments and donations to go via the website. This reduces admin for the volunteers who organise the CSA and is a safe and reliable way of transferring money.

Cash can still be accepted via the school office or a member of the CSA but we would encourage use of the website for the reasons given above. Events such as cake sales and fetes will still accept both cash and card payments.

I've tried to book online but something went wrong. What do I do?

In the first instance, we recommend trying again on a different browser and/ or payment card.

If the problem isn't resolved, please contact the CSA by email: CSA@Compton.hants.sch.uk

If your payment card has been declined, you will need to check with your card provider what the reason is.

How is personal information stored?

Your personal details are not stored by PTA events or by the CSA.

The CSA will only be able to see booking names and where relevant names of children (i.e. for disco tickets).

How do I pay for second hand uniform on the website?

The CSA website is being used to pay for items. You will need to order your items using the Uniform ordering form which can be found on the School Website <https://www.comptonallsaints.co.uk/Parents/Compton-School-Association/>.

After you have ordered, collected and checked your items it is time to pay for them:

- Select "Uniform and Merchandise" from the "Shop" tab at the top of the page.
- Enter how many of each item you are purchasing. Click "add to basket", then "checkout".

Queries?

If you have any queries please email us at CSA@Compton.hants.sch.uk and we'll be pleased to do what we can to help.

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